

**DLNR CRC
Commissioned Services**

Services	Provider	Details
Education, Training & Employment (ETE)	Ingeus	A Employment, Training & Education (ETE) programme which has been designed to support service users back into sustainable employment and/or training, with the ultimate aim of reducing reoffending. The service is delivered through one-to-one and group engagements with dedicated ETE Advisors and supported by Ingeus Employment Partnership Coordinators who place service users direct into live vacancies. The team also support access to employment, apprenticeships, traineeships and functional skills programmes. (See also Appendix B for information about the workshops delivered within this service).
Women's Services	Various. (New Dawn, New Day in Leicestershire and Rutland)	We contract with a number of local women's services specialist agencies who provide specialist tailored interventions in both the community and custody settings for female services users. Custody: In HMP Foston, Drake hall and Peterborough we work in partnership with Changing Lives to deliver interventions relating to Emotional Resilience, Healthy Relationships, Sexual Health and Wellbeing and Positive Parenting. Community: We work with 7 local partners, Brighter Futures, Changing Lives, Mariposa (Black Country Women's Aid), New Dawn New Day, Springboard (Fry Housing), Nottingham Women's Centre and Women's Work to deliver a suite of interventions that are flexibly delivered comprising of a Change programme, Healthy emotions, Healthy Relationships and Positive Parenting interventions for female service users.
Foundations of Rehabilitation	Change Grow Live	Foundations of Rehabilitation is a programme designed to reduce reoffending, promote desistance and encourage citizenship amongst service users under our supervision. The partnership initiative is being delivered jointly with Change, Grow, Live (CGL) one of our equity partners. They are a social care and health charity that work with individuals who want to change their lives for the better and achieve positive and life-affirming goals.
Peer Advisor Scheme (custody)	St Giles Trust	Peer Advisors are prisoners in custody who are trained by a St Giles Trust Trainer to provide advice and support to other prisoners. They achieve an Information Advice and Guidance Level 3 (IAG L3). Peer Advisors receive a prison wage for the work they do. Peer Advisors predominately work within the prison estate, but have started to provide community based delivery upon release Nottingham, Derby and Leicester.
Community Volunteer Scheme	SOVA	Sova are responsible for the recruitment, training and supervision of all of the Community Volunteers. Sova employ Volunteer Coordinators, who are co-located in CRC premises, to manage and deliver the service. Community Volunteers are members of the public who are not normally subject to statutory supervision order or licence however they may be an ex Service User They are trained to offer support to service users engaging with the CRCs and NPS to provide both 1-2-1 and group based support. Community Volunteers must be formally matched before 1-2-1 work can commence. They

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		also provide a meet at the gate service for vulnerable service users and will start to provide level 1 accredited training course Workbook delivery to support the 1-2-1 provision.
Service User Council	User Voice	User Voice who have helped us to establish our User Voice Councils across both CRC's. They provide a platform for our service users to have a voice. Their democratic processes enable voices to be heard and focus on collective challenges and solutions. The aim is to improve the service user journey and promote citizenship by supporting active members of the Councils. User Voice recruit and train our service users to become Council members and provide training with personal development to assist members with their employability or further volunteering opportunities.